



2016-2017 Facts & Stats

Our Mission:

You can count on me

Our Vision:

New Horizons for Health
and Wellness

Our Values:

Innovation

Compassion

Accountability

Respect

Excellence



It gives us great pleasure to report that AMGH has had yet another successful year serving patients, their families and the community. It is as a result of the dedicated work of the very competent and highly engaged group of physicians, nurses, technical and support staff that has made this possible.

The AMGH volunteer Board continues to work towards delivering high quality, accessible and sustainable programming at your local hospital. The Board has reaffirmed its support of the three pillars contained within the Clinical Services Plan – Mental Health, Women’s Health and Senior’s Health. AMGH Staff and Physicians will continue to provide excellent service in Surgical Care, Emergency Medicine, Diagnostics, Obstetrics, Physiotherapy, Inpatient Medical, Regional Dialysis, Pharmacy, Telestroke, Palliative Care, Diabetes and Medical Laboratory. We value these programs highly and remain committed towards working tirelessly to build and maintain these services close to home.

Delivering high quality, safe health care is a key priority for AMGH. Throughout this past year all Quality Improvement Plan (QIP) targets were met. Examples include a 38% reduction in the rate of falls in the inpatient areas, 97% of patients have their medication reconciled at admission, and 97% of discharged patients received a “Best Possible Medication Plan”. More importantly, 95% of patients who received care at AMGH rated their care as excellent or very good.

The Board and the Senior Leadership Team will continue to ensure the work environment is one that is respectful, inclusive and engaging, while developing a culture that attracts top talent to our organization. AMGH is pleased to report that through this commitment and significant effort in recruitment, we have been successful in recruiting 4 physicians this year and have obtained a full complement of nursing and support staff.

The Board, Staff and Physicians would like to recognize the very significant contribution to AMGH by the AMGH Foundation and the Auxiliary. As a result of your financial support through the AMGH Foundation and Auxiliary, AMGH was able to acquire leading edge technology, which in turn, provides the physicians and staff with the valuable equipment needed to provide highest possible quality care. AMGH continues to focus on its financial stewardship under challenging fiscal constraints. We are pleased to report that for the 2016/2017 fiscal year, AMGH was once again able to deliver all programs and services in a fiscally responsible manner.

We would like to extend a sincere thank you to all the Volunteers who have played an integral role in providing services to our patients. This group of strong and committed community-minded individuals are an essential part of the AMGH family.

Moving forward, the AMGH Board, Staff, Physicians, Volunteers remains committed to advancing high quality health care services to its patients and their families.

Respectfully,

Barb Major-McEwan
Board Chair

Bruce Quigley
President & CEO

Dr. Hilary Watson
Chief of Staff

Samantha Marsh, RN
CNE/VP Clinical Services

252 Employees
28 Physicians/Specialists

107 Nurses
60 Volunteers

Auxiliary

AMGH is extremely grateful to have a Hospital Auxiliary that works tirelessly to promote the organization and raise much needed funds for patient equipment and staff education. A few of their events include: Summer Hot Dog Days, Tag Days at local businesses, Christmas and Easter Bake Sale, Hospital Gift Shop, Yard Sale, Chocolate Bar Sales, Membership on the AMGH Health and Wellness Committee, and Volunteering in multiple Hospital departments such as ER, surgical day care and ambulatory care.

On behalf of our staff and patients we thank you!
Our Auxiliary is an integral part of our healthcare team.

Finance

Total Revenue- \$25.0 million

Total Expense - \$25.06 million

Operational Surplus /(Deficit) - (0.57) thousand

Capital-Funded from the AMGH Foundation, Auxiliary and other Donors:

- \$777,589








Thank you to our AMGH Foundation and their generous donors! Donations are essential to fund key equipment purchases and allow AMGH to respond to the healthcare needs of Huron County.

Quality

Our ongoing commitment to providing an exceptional patient experience

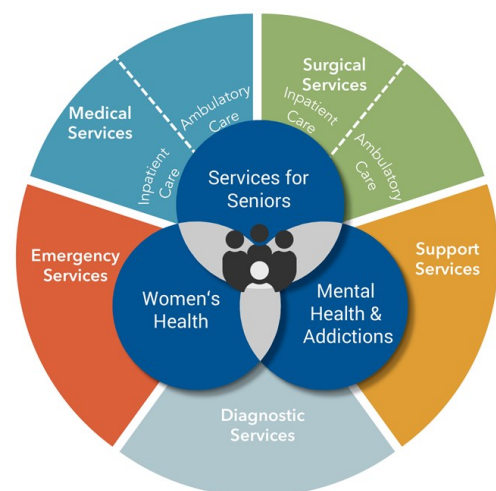
- The vast majority of patient responses rated their experience and care of very good or excellent 95% of the time
- Surgical Safety Checklist completed at all 3 opportunities per procedure = 99%
- Further reduction by 18% in patient fall rate
- Hospital acquired infection rate, less than 1%

2016/2017 Stats

	ER Visits 15,296
	Ambulatory Care Visits 12,848
	Admitted Patients 1,897
	Births 116
	Surgical Cases 1,321
	Dialysis Visits 1,749
	Lab Procedures 239,580
	Telestroke Patients (Assessments) 85
	Diagnostic Imaging <ul style="list-style-type: none">• CT Exams 4,395• X-Rays 9,720• Mammography 697• Ultrasound 6,242• OBSP 1,848

Average Triage to Physician Time - 48 minutes

AMGH Centres of Excellence



To Donate:

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